



211

COVID-19 HELP STARTS HERE.

WHAT IS 2-1-1?

2-1-1 is a free, vital service that connects callers with health and human services in their community.

Since the outbreak of the COVID-19 pandemic, 2-1-1 has provided residents with essential information about the virus and local services to help callers withstand the outbreak's severe economic effects. 2-1-1 Bay Area has answered 15,000 calls since March about public health information and made thousands of referrals to basic needs services such as food pantries and rental assistance.

2-1-1 is available 24 hours a day, 7 days a week, and in over 150 languages. All calls are confidential.

**Can't dial 211?
Call us toll free 800-273-6222**

HOW DOES IT WORK?

CALL: You can dial 2-1-1 and speak with a friendly, knowledgeable Specialist.

CLICK: You can visit the web at 211bayarea.org and click on any county.

TEXT: You can text your zip code to 898211 and a live Specialist will promptly reply.

HELP WITH COVID-19

2-1-1 is here to answer your questions about:

- COVID-19 facts and local public health information
- Where to find groceries and meals
- What assistance is available to pay rent and utilities
- Tenants and landlord conflict resources
- Benefit application assistance
- And much more

In 2018 alone, 211s in the U.S. answered more than

11 Million
calls and almost
1 Million

texts, chats and emails, helping millions of people with life-changing support. Through 211, we assist individuals and families across all United Way impact areas and beyond to address challenges that threaten people's livelihoods and wellbeing.

All it takes is a toll-free call by dialing 211, or visiting 211bayarea.org, to connect with a community specialist.



211 Bay Area is a program of United Way Bay Area

